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| **From:** | STANLEY WEAVER |
| **To:** | Trietch, Becca (DOA) |
| **Subject:** | [EXTERNAL] : National Grid Rebates |
| **Date:** | Sunday, February 23, 2020 9:34:27 PM |

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RI EERMC
RI Office of Energy Resources
One Capital Hill Providence,R.I.
Attention Chris,Powell.Assistant Vice President

Dear Ms. Trietch,

I am sending you this email,along with additional emails I received regarding installation of a Mitsubishi cooling and heating pump for our home.The information we received encouraged us to make our home more energy efficient and use less oil. I recently retired.My husband and I put a great deal of thought,discussions and time into the decision to move forward and purchase this system, based upon National Grids words of encouragement and rebate offers. I believe National Grid should honor the rebates of customers,who signed the contracts based on the rebate information.We were given information that the estimated rebate contract was in place for 3 years.I would appreciate any assistance you can give us regarding this.Sad, that this is effecting 2 senior citizens,that have always been good customers.I look forward=
to your response.

Thank you, Sincerely, Joan Weaver