From:	Benjamin
To:	Trietch, Becca (DOA)
Subject:	[EXTERNAL] : Heat Pump Program
Date:	Tuesday, March 10, 2020 8:09:41 PM

Dear Ms. Trietch,

Back in December we signed a contract to install a heat pump, this to provide central air conditioning and shoulder season heat. We have oil heat, which is expensive and contributes to climate change.

We were altered to the significant rebates, approximately $1000/ton, when RISE completed a through energy audit of our house. The rebate convinced us to pull the trigger. We are conservative, and the incentive made the difference. We knew it was the right thing to do and would save costs in the long run.

We were all set, had down selected from four contractor proposals.

Then we heard, after signing up, that the program had been canceled or significantly reduced. This act stopped us, we had been on the fence though the rebate convinced us. Now we are likely not to install a heat pump.

VR,

Benjamin Cray
West Kingston, RI

Sent from my iPad