

April 3, 2020

Dear Valued Partner,

Since our initial communication of March 17th related to the suspension of on-premise energy efficiency services by contracted vendors, the Governor of Rhode Island has updated her existing Executive Order, requiring those that can stay-at-home and work-from-home to do so through April 13th. Given this latest Order, and the most current available information regarding the COVID-19 pandemic, National Grid is extending the suspension of on-premise energy efficiency services delivered through contracted vendors. We will communicate a confirmed date to commence these on-premise services as soon as we are in a position to do so.

During the suspension, the Company is continuing to collaborate with partners and stakeholders on the best ways to support Rhode Island's energy efficiency workforce and mitigate the impacts of COVID-19 on our programs. In the next few days the Company will make available Frequently Asked Questions (FAQs) and other resources on the National Grid website. The goal of these pages will be to provide a single, consistent, and regularly updated source of information in answering many of the questions you may have related to the current situation. Please look for links within the Company's informational page at ngrid.com/covid-19.

We thank you for all that you do for our customers. We understand how difficult this time is for your business and remain committed to doing all we can to allow for the prompt return of services as soon as it is safe to do so. Please reach out to your National Grid energy efficiency contacts if you have questions about specific situations.

Sincerely,
National Grid