

Original Question from Acting Chair Hubbard:

Is there is a way to determine how many Income Eligible customers are served in the Home Energy Reports and Energy Star lighting categories that are reported on under Residential sector goal achievement?

Written Response from National Grid

- The Income Eligible Program currently has 7.7% of residential customers signed up on the electric side and 8.7% of residential customers signed up on the gas side.
- In 2020, 16% of residential lighting products were sold through hard-to-reach channels or distributed at the RI Food Banks.
- Home Energy Reports had 8.8% participation by customers on an income eligible rate.