

**Original Question from Councilmember Teichert:**

Rather than the number of assessments (either virtual or in-person) that have been completed, does National Grid have information on how many assessments are in the queue still to be performed?

**Written Response from National Grid:**

For EnergyWise, 2,942 are in queue. Please see below for more context:

- 1,216 are in the process of being scheduled. (Note: The Vendor will attempt to reach the customer three times via call for scheduling and sometimes these customers drop off list if they cannot be reached.)
- 1,726 are scheduled for assessments.
- Scheduling into late May for Virtual Home Energy Assessment (VHEA) and mid-June for in-person.