



**Rhode Island Energy™**  
a PPL company

# 2027-2029 Planning: Stakeholder Feedback

May 28, 2026

# Proposed LCP Updates



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- Shift from Annual to 3 Year Plan
- Timeline
  - 2027-2029 Plan filed by September 1, 2026
  - Subsequent Three-Year Plans will be filed by June 1
  - Council vote whether to endorse the Three-Year EE Plan by August 15, 2026, and triennially thereafter by May 15
- Annual Reporting
  - May 1 each year
  - Comparison of planned vs. actual savings and budgets
  - Explanation of variances greater than  $\pm 5\%$
- Midterm modification language (plan v. standards)
- Separate docket for PIM at end of 3 years

# Updated Planning Timeline



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## June

06/18/26 (Thu)

EERMC Meeting

06/25/26 (Thu)

1st Draft of 27-29 Plan Narrative and Numbers Due to EERMC

## July

07/10/26 (Fri)

First Draft Plan Narrative/Numbers Stakeholder Comment Period Ends

07/16/26 (Thu)

EERMC Meeting

07/23/26 (Thu)

Technical Working Group Meeting

## August

08/10/26 (Mon)

Final 27-29 EE Plan due to EERMC C-TEAM

08/17/26 (Mon)

Final Draft BC Model for Plan Sent to C-Team

08/20/26 (Thu)

EERMC Meeting

## September

09/01/26 (Tue)

2027-2029 Plan Filed with PUC

# Plan Memo Feedback: Key Themes



Theme	Key Feedback	Implication for Plan
<b>Affordability &amp; Value</b>	Need clearer definition of “value”; reinforce EE as least-cost resource	Add explicit value framework; strengthen narrative on EE benefits
<b>Policy Framing</b>	Concern with “policy uncertainty” messaging	Reframe to reflect statutory direction (LCP, Act on Climate)
<b>Implementation Detail</b>	Strategies too conceptual; need timelines, sequencing, decision points	Add roadmap-style sections across major initiatives
<b>AMI Strategy</b>	Support but need clear roadmap and faster customer-facing value	Develop phased AMI roadmap (analytics → targeting → programs)
<b>Equity Metrics</b>	Improve metrics; link to outcomes	Expand metrics framework + embed accountability mechanisms
<b>Customer Experience</b>	Improve website, program navigation, proactive outreach	Strengthen entry points + customer journey design
<b>Data &amp; EM&amp;V</b>	Better integration of EM&V into program design	Add feedback loops and continuous improvement structure
<b>Three-Year Planning</b>	Support shift; need clarity on structure, assumptions, flexibility	Add explanation of planning framework and mid-cycle adaptability



# Residential and Income Eligible Memo Feedback

- Support for:
  - Continued focus on weatherization, heat pumps, and access
  - Emphasis on equitable participation and barrier reduction
- Revisit “market maturity” assumptions
  - Stakeholders question whether weatherization opportunities are truly declining
- Strengthen access and delivery
  - Community-based organizations
  - Pre-weatherization barrier mitigation
- Clarify future program offerings
  - Evolution of behavioral programs (e.g., HERs)
  - Role of data in new delivery approaches
- Improve equity metrics and tracking
- Enhance customer experience
  - Renters
  - Multifamily customers
  - High energy burden households



## Commercial and Industrial Memo Feedback

- **Clarify growth vs. recovery**
  - Question whether increased uptake reflects new opportunities or recovery from prior reductions
- **Strengthen program design and structure**
  - Expand and formalize Existing Building Commissioning (EBCx)-type offerings
- **Provide clearer implementation approach**
- **Earlier and deeper customer engagement**
  - Multi-year planning should enable more advanced planning with customers
  - Greater certainty for capital investment decisions
- **Leverage data and AMI more explicitly**
  - Move beyond concept to use cases
  - Integration into targeting and program delivery



# Customer Listening Sessions

- Attendance
  - Residential: 30
  - IE: 33
  - C&I: 21
  - C-Team representatives, No EEC Councilors
- Mixed Reviews
  - Some happy participants looking for more ways to save, Some skeptics who didn't consider participation worth the effort
  - Reinforced challenges we've discussed:
    - Multifamily
    - Landlord/Renter
    - CAP Capacity
    - Weatherization Barriers
- Interest in programs: CHRI, Connected Solutions, AMI



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