

Attachment 3: Program List by Sector

Overview of 2024-2026 Residential Energy Efficiency Programs

Program Name	Program Description
EnergyWise Single Family (Funded by Electric and Gas)	EnergyWise is a direct-to-customer in-home program that educates residents on how their home can become more energy efficient. The program offers single-family customers (buildings with 1-4 dwelling units) home energy assessments, weatherization services, and information regarding their energy usage. The program addresses base load electric use and heating, cooling, and water heating energy loads in all residential buildings. Participants receive energy efficiency recommendations and technical assistance, as well as financial incentives to upgrade inefficient items such as heating and water heating systems, thermostats, and insulation. At the completion of the assessment, the customer receives an Energy Action Plan that indicates additional energy savings opportunities delivered through Rhode Island Energy's various programs. The program will continue to deliver finance opportunities to customers, such as the Heat Loan.
Multifamily (Funded by Electric and Gas)	This program offers comprehensive energy services for market-rate multifamily customers (buildings with 5+ dwelling units), including energy assessments, incentives for heating and domestic hot water systems, cooling equipment, and appliances. All types of multifamily properties are eligible. A primary point-of-contact is designated to manage and coordinate services offered through the Company's existing portfolio. This program is offered in conjunction with the C&I Multifamily gas program where a site may have a commercial meter or office space but should be

	virtually indistinguishable to the customer as the Company's single point of contact will handle all program overlap and offer a seamless customer experience.
Residential New Construction (Funded by Electric and Gas)	The Residential New Construction (RNC) program promotes the construction of high-performing energy efficient single family, multifamily, and income eligible homes, as well as the education of builders, tradespeople, designers, and code officials.
Home Energy Reports (Funded by Electric and Gas)	The Home Energy Reports (HER) program encourages energy efficiency behavior through personalized print and email reports and a seamlessly integrated website. Each of the communication channels displays energy consumption patterns and contains a normative comparison to similarly sized and similarly heated homes, as well as to an energy reduction goal for each customer. The Company will continue to deliver Home Energy Reports that offer feedback to inspire customers to take actions that reduce their energy consumption and increase their participation in other energy efficiency programs.
Residential Consumer Products (Funded by Electric Only)	This program promotes the purchase of high efficiency household appliances, including kitchen appliances and electronics carrying the ENERGY STAR® label. This program trains retail sales staff about products. The program also offers refrigerator, freezer, and dehumidifier recycling.
Residential High-Efficiency Heating, Cooling, and Hot Water (ENERGY STAR® HVAC) (Funded by Electric and Gas)	This program promotes the installation of high efficiency central air conditioners and eligible heat pumps for electric customers and new energy efficient natural gas related equipment including boilers, furnaces, windows, water heating equipment, thermostats, boiler reset controls, and water saving devices. Incentives for energy efficient air source heat pumps for space and water heating equipment are available for customers with electric resistance heating/hot water. Incentives are also available for air source heat pumps used as accessory heating and cooling

	devices in homes with a primary heating system that is natural gas, oil, or propane. The program provides training of contractors to increase accurate installation practices, testing of the high efficiency systems, tiered rebates for new ENERGY STAR® systems, and incentives for checking new and existing systems.
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Overview of 2024-2026 Income Eligible Programs

Program Name	Program Description
Income Eligible Single Family (Funded by Electric and Gas)	Income Eligible Single (IES) Family Services are delivered by local Community Action Program (CAP) agencies with oversight provided by a Lead Vendor. Three levels of home energy assessments are offered: (1) lighting and appliance, (2) heating and weatherization, and (3) comprehensive assessment. Customers who qualify for the A-60 rate or for the Low-Income Home Energy Assistance Program (LIHEAP) are eligible to receive all services and equipment upgrades at no cost.
Income Eligible Multifamily* (Funded by Electric and Gas)	Comprehensive energy services for multifamily customers (buildings with 5+ dwelling units) that also meet the criteria for “income eligible” as defined in Attachment 1 Residential & IES Programs, Section 3. Multifamily. These services include energy assessments, incentives for heating and domestic hot water systems, Air Source Heat Pumps, cooling equipment, lighting, and appliances. In most cases, there are no costs to the customer for these services as most income eligible upgrades are covered at 100%.

Overview of 2024-2026 Commercial and Industrial Energy Efficiency Programs

Program Name	Program Description
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Large Commercial and Industrial New Construction and Building Energy Code Support (Funded by Electric and Gas)	This program encourages energy efficiency in new construction, major renovations, planned replacement of aging equipment, and replacement of failed equipment through financial incentives and technical assistance to developers, manufacturers, vendors, customers, and design professionals. C&I customers with annual electric consumption greater than 1,000,000 kWh per year are eligible. The program supports new construction projects with proactive technical assistance during design with energy modeling and analysis. Incentives are also offered to owner's design teams for their time and effort to meet program requirements. The program promotes and incentivizes the installation of high efficiency equipment in existing facilities during remodeling or equipment failure and replacement. A customer who does not install energy efficient equipment at the time of construction or equipment replacement will likely never make the investment or will do so at a much greater cost later. Operations Verification or quality assurance is also offered to ensure that the equipment and systems operate as intended. The program also promotes compliance with the building energy code and increased use of the Stretch Code to support the State's goals and objectives. In addition, it provides technical assistance in advancing the development and adoption of minimum efficiency standards for appliances and equipment. Finally, the program supports the State's Zero Energy Building (ZEB) goals through engagement and development of ZEB programs in the future.
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Large Commercial and Industrial Retrofit (Funded by Electric and Gas)	This program incentivizes the replacement of existing equipment and systems with energy-efficient alternatives when the customer might otherwise not plan on making efficiency investments. This may include energy efficient equipment such as lighting, motors, and heating, ventilation and air conditioning (HVAC) systems, thermal envelope measures, and custom measures in existing buildings. All commercial, industrial, and institutional customers are eligible to participate. The Company offers technical assistance to customers to help them identify cost-effective efficiency opportunities and pays incentives to assist in defraying part of the material and labor costs associated with the energy efficient measures. The Company also offers education and training, such as the building operator certification (BOC) training, to support adoption of energy-efficient equipment and practices.
Small Business Direct Install (Funded by Electric and Gas)	This is a retrofit program that provides turn-key solutions to customers that consume less than 1,000,000 kWh per year. As part of the program, customers receive a free on-site energy assessment and a customized report detailing recommended energy efficient improvements. Rhode Island Energy then completes retrofit installations at the customer's convenience. The program serves small businesses of all types from restaurants to non-profits, to small offices. Rhode Island Energy pays up to 70% of installation and equipment costs, and customers can finance the remaining share of the project over as many as 60 months (typically 24) on their electric bill, interest free, using the Small

	Business Revolving Loan Fund, provided funds are available.
Commercial Connected Solutions (Active Demand Response) (Funded by Electric)	The Commercial Connected Solutions or Active Demand Response program is focused on reducing peak electric demand and associated costs for large and small commercial customers. All customers, regardless of size can participate. The program is technology neutral and provides a customer incentive for verifiable shedding of load in response to a signal or communication from the Company.
Commercial and Industrial Multifamily (Funded by Gas)	Comprehensive energy services for market-rate multifamily customers (buildings with five plus dwelling units) include energy assessments and incentives for heating and domestic hot water systems and weatherization. Coordinated services will be offered for all types of multifamily properties. An approach tailored for multifamily properties designates a primary point-of-contact to manage and coordinate services offered through the Company's existing portfolio, including EnergyWise, C&I Retrofit, Residential New Construction, Income Eligible, and the ENERGY STAR® HVAC programs.