Roadmap to Weatherization in Rhode Island - Digital Tool Frames - DRAFT

Last updated 10.15.26 by KVH

Key Editor(s): Carinel LeGrand, Brendan Dagher, Toby Ast (RIE), Rachel Sholly

Related Document(s): Roadmap Visualization draft

Next Steps: Greg B. visualize draft digital tool / RIE review frame text below

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Color Key - Decision // Action // Needs verification

Static Sidebar Menu

- *Want to talk to someone who can help you navigate this process?*
  - Reach out to the Statewide Energy Navigator at the RI Office of Energy Resources at XXX
- *Hitting a dead end?*
  - Reach out to a Customer Advocate at RI Energy at XXX
- *I've already had my no-cost, in-home energy assessment*
  - Jump to Frame 6

Frame Intro: Preferred Language

English
Spanish
Portuguese
Other

Frame 1: The Hook

If you want to …

- Lower your energy bill
- Make your home more comfortable and healthier to live in
  and/or
- Learn more about how energy efficiency programs can help you do this…

- Scroll down to follow this Roadmap to Weatherization for Rhode Islanders

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Frame 2: Dweller Type

Which best describes you?

- I am a homeowner
- I am a landlord
- I am a renter

Frame 3: I am a homeowner

- **I am enrolled in the discount energy rate program through RI Energy.**
  - I have done a home energy assessment in the last three years.
    - You are a rock star! Find the date of your last assessment and mark your calendar for three years from that date to schedule your next assessment.
  - I have not done a home energy assessment in the last three years.
    - Call ClearResult at 401-351-1800 to schedule an in-home energy assessment. It takes less than 5 minutes!

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    - I don't know if I have done a home energy assessment in the last three years.
        - Call ClearResult at 401-351-1800 to find out. If not, they will help you to schedule an in-home energy assessment. It takes less than 5 minutes!
- **I do not know if I am enrolled in (or qualify for) the discounted energy rate program through RI Energy.**
    - ****As of September 24, 2026, anyone who participates in the following programs is eligible for a discounted energy rate: LIHEAP, SNAP, SSI, Medicaid, RI Works, or Public Assistance. Please see the RI Energy Discount Rate website for an updated list of eligible programs, and then come back here to keep going!*
        - I checked the list of eligible programs, and I am eligible for the discount energy rate.
            - Visit *RI Energy Discount Rate website* to sign up for the discount energy rate through RI Energy. It takes less than 5 minutes!
- **I do not qualify for the discounted energy rate through RI Energy.**
    - Call The Rise Group at 888-633-7947 or click this link to schedule a no cost in-home energy assessment. It takes less than 5 minutes!

Frame 4: I am a Landlord

How many units does your property have?

- **Less than 5 units:**
    - **I am (or one of my tenants is) enrolled in the discount energy rate program through RI Energy.**
        - I have done a home energy assessment in the last three years.
            - You are a rock star! Find the date of your last assessment and mark your calendar for three years from that date to schedule your next assessment.
        - I have not done a home energy assessment in the last three years.
            - Call ClearResult at 401-351-1800 to schedule an in-home energy assessment. It takes less than 5 minutes!
        - I don't know if I have done a home energy assessment in the last three years.
            - Call ClearResult at 401-351-1800 to find out. If not, they will help you to schedule an in-home energy assessment. It takes less than 5 minutes!
    - **I do not know if I am (or one of my tenants is) enrolled (or qualify for) the discounted energy rate program through RI Energy.**
        - ****As of September 24, 2026, anyone who participates in the following programs is eligible for a discounted energy rate: LIHEAP, SNAP, SSI, Medicaid, RI Works, or Public Assistance. Please see the RI Energy Discount Rate website for an updated list of eligible programs, and then come back here to keep going!*
            - I checked the list of eligible programs, and I am eligible for the discount energy rate.
                - Visit *RI Energy Discount Rate website* to sign up for the discount energy rate through RI Energy. It takes less than 5 minutes!

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    - **My tenants and I do not qualify for the discounted energy rate through RI Energy.**
        - Call The Rise Group at 888-633-7947 or click this link to schedule a no cost in-home energy assessment. It takes less than 5 minutes!
- **5 or more units:**
    - Contact RI Energy - do not have this info

Frame 5: I am a Renter

- **I have my landlord's permission to schedule a no-cost energy assessment.**
    - **I am enrolled in the discount energy rate program through RI Energy.**
        - Good news! Your landlord is eligible for additional savings when they schedule the no-cost energy assessment for the property where you live. We recommend sharing this factsheet with them about the benefits to weatherizing their property.
        - Prompt for other programs and incentives for renters here (e.g. upgrading appliances)
            - Reach out to the Statewide Energy Navigator at the RI Office of Energy Resources at XXX to learn more about other energy-related programs.
    - **I do not know if I am enrolled in (or qualify for) the discounted energy rate program through RI Energy.**
        - ****As of September 24, 2026, anyone who participates in the following programs is eligible for a discounted energy rate: LIHEAP, SNAP, SSI, Medicaid, RI Works, or Public Assistance. Please see the RI Energy Discount Rate website for an updated list of eligible programs, and then come back here to keep going!*
            - I checked the list of eligible programs, and I am eligible for the discount energy rate.
                - Submit your eligibility documentation via the *RI Energy Discount Rate website* to get a discounted rate on future energy bills!
                - Once you sign up for the discount rate, your landlord is eligible for additional savings when they schedule the no-cost energy assessment for the property where you live. We recommend sharing this factsheet with them about the benefits to weatherizing their property.
                - Prompt for other programs and incentives for renters here (e.g. upgrading appliances)
                    - Reach out to the Statewide Energy Navigator at the RI Office of Energy Resources at XXX to learn more about other energy-related programs.
            - I checked the list of eligible programs, and I am not eligible for the discount energy rate.
                - Good news! Your landlord is eligible for up to $10,000 per unit in weatherization upgrades when they schedule the no-cost energy assessment for the property where you live. We recommend sharing this factsheet with them about the benefits to weatherizing their property.

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    - **I do not qualify for the discounted energy rate through RI Energy.**
        - Good news! Your landlord is eligible for up to $10,000 per unit in weatherization upgrades when they schedule the no-cost energy assessment for the property where you live. We recommend sharing this factsheet with them about the benefits to weatherizing their property.
- **I do not yet have my landlord's permission to schedule an energy assessment.**
    - *TIP: That's ok! The great news is that your landlord has access to up to $10,000 per unit to weatherize their property. We recommend sharing this factsheet with them about the benefits to weatherizing their property.*
        - *I have my landlord's phone number and would like you to contact them about these programs and incentives.*
            - *Open field to enter landlord name, phone number and address > Statewide Energy Navigator -AND- RI Energy (Angela Li or Carinel LeGrand).*
        - *I do not have (or do not want to share) my landlord's contact information.*
            - Prompt for other programs and incentives for renters here (e.g. upgrading appliances)
                - Reach out to the Statewide Energy Navigator at the RI Office of Energy Resources at XXX to learn more about other energy-related programs.

Frame 6: I already completed the home energy assessment

- **The weatherization work is complete, and I'm so happy I want to share my story.**
    - Contact: Carinel LeGrand, RI Energy
- **The weatherization work was not completed because the auditor encountered pre-weatherization barriers (e.g. knob and tube wiring).**
    - Reach out to the Statewide Energy Navigator at the RI Office of Energy Resources at XXX for assistance.
- **The weatherization work has not yet been completed, and I need assistance navigating the process.**
    - Reach out to the Statewide Energy Navigator at the RI Office of Energy Resources at XXX for assistance.